

General conditions and cancelation policies

1. Registration

By registering, you accept the terms and conditions of EVSO as binding. Your registration becomes legally binding upon our confirmation.

2. Cancellation

We reserve the right to cancel the event if the number of participants is too low, up to 10 working days before the event's start date, and to suggest an alternative date. If the event, or parts of it, must be cancelled due to force majeure or other important reasons (e.g., illness of the presenter), participants will be informed immediately. Claims for compensation are excluded. EVSO reserves the right to replace announced speakers in exceptional cases and to modify the program schedule.

If you are unable to attend an already booked event, please cancel in writing (by letter, or email) no later than 15 days before the event start date. If you cancel later, we reserve the right to charge fees*. For a rebooking to a later course (within 14 days before the seminar start), we charge a rebooking fee of €100. Substitution by another participant fulfilling the requirements is allowed at no extra cost. In the case of cancelling or rescheduling package or in-house training, we also reserve the right to pass on any cancellation or rebooking costs for travel arrangements to you.

*) 14 to 7 days before the seminar start: 50% of the participant fee, from 6 days before the seminar start: 80% of the participant fee.

3. Payment Due Date

The course fee is based on our current price list. The fee is payable immediately upon receipt of the invoice without deductions. Generally, the fee must be paid before attending our events.

4. Copyright

Course materials are protected by copyright. Duplication, distribution, or other use of the course materials, or parts thereof, is only permitted with express written consent from ITC.

5. Liability

Insurance is the responsibility of the course participant. The European Veterinary Society for Osteopathy and the hosting location are not liable for accidents, theft, damage to property, or personal belongings.

6. Applicable Law and Jurisdiction

Swiss law applies, with the company headquarters in Switzerland.